

## Best Price Guarantee Terms and Conditions in Retail Stores

- The Best Price Guarantee applies to registered Euronics loyalty customers.
- The price comparison is based on the price offered in Euronics stores. If the product is part of a loyalty customer offer, the loyalty customer price will be used as the basis.
- The Best Price Guarantee applies in all retail stores operating under the Euronics name (Antista AS, Metaan AS, Võru Polar OÜ ja Coop Põlva TÜ). To claim the Best Price Guarantee, you can visit any Euronics store in Estonia.
- The Best Price Guarantee is based on an identical product with the manufacturer's designated product code (product code, article code, GTIN code, model code, SKU, PN, MPN, or any other unique code specific to the product).

In cases where the product code is not listed in the competing offer or if there are discrepancies in identifying the product, we may additionally request other parameters to confirm the product's identity, such as the name, model, series, appearance, completeness, specifications, sales region, and GTIN code (EAN/UPC barcode).

- The Best Price Guarantee applies only to products that are actually available from the competitor. The service does not apply to products that are on orders or discontinued products.
- The Best Price Guarantee applies once per product/transaction.
- The Best Price Guarantee does not apply to online offers, including purchases from the Euronics online store ([www.euronics.ee](http://www.euronics.ee)), special offers in Euronics retail stores, discount campaigns, location-based offers (e.g., shopping center promotions and offers).
- The Best Price Guarantee does not apply to offers related to membership or fixed-term contracts, or offers with added value such as gifts. It also does not apply to limited-quantity offers, samples, products returned by customers, used products, installment offers, gifts, price errors, or coupon offers from competitors.
- The Best Price Guarantee can only be proven with competitor promotional leaflets valid in Estonia, advertisements published in newspapers/magazines, or any other evidence accepted by Euronics.
- To compensate the price difference, the customer must present a purchase receipt from an Euronics store.
- The Best Price guarantee and compensation for the proven price difference can occur either at the time of purchase or within 30 days after the transaction:
  - a) The price difference is applied at the checkout when paying for the goods. The corrected price is immediately reflected on the sales document.
  - b) Within 30 days after the purchase, upon submission of a written request by a loyal customer. Upon submission of the request, the price difference will be compensated to the account provided in the request within 5 working days.
- The Best Price Guarantee applies to all products sold in Euronics stores (the Best Price Guarantee does not apply to service prices).
- For legal entities, the price difference from the Best Price Guarantee will be refunded after the purchase upon request. The price difference will be calculated based on the pre-VAT sales prices.

Euronics names the following companies as its competitors:

AIRVITAMIN GRUPP OÜ reg. nr 11392138  
AMZ TRADE OÜ reg. nr 14208610  
ANAVA EESTI AS reg. nr 10256551  
ARVUTITARK OÜ reg. nr 12494674  
D.ONE EESTI OÜ reg. nr 14908559  
DATAGATE OÜ reg. nr 10345355  
DEPO DIY EE OÜ reg. nr 14652864  
ELISA EESTI AS reg. nr 10069659  
EUGESTA EESTI OÜ reg. nr 10028896  
E-LUX KODUTEHNIKA OÜ reg. nr 10348939  
FLEKSONT OÜ reg. nr 10398162  
GIG SERVICE OÜ reg. nr 11711750  
GREENTEK HULGIKAUBANDUS OÜ reg. nr 10017007  
C&C EE OÜ reg. nr 10390835  
INFOTARK AS reg. nr 10047988  
JOOGIEKSPERT OÜ reg. nr 12031715  
KAUBAMAJA AS reg. nr 12305124  
KESKO SENUKAI ESTONIA AS reg. nr 10026621  
KLICK EESTI AS reg. nr 11199045  
KOHVISEMU OÜ reg. nr 12391448  
MERIDEIN GRUPP OÜ reg. nr 11257067  
MHOME OÜ reg. nr 14945098  
MITERASSA OÜ reg. nr 11465038  
MOBILE TRADE OÜ reg. nr 11027195  
MOBIX JK OÜ reg. nr 11966208  
MOBIPUNKT OÜ reg. nr 12855379  
NOOR TEHNIK OÜ reg. nr 10283795  
NORDIC DIGITAL AS reg. nr 10240231  
ONOFF JAEKAUBANDUSE OÜ reg. nr 12470550  
OTTENDER & VALGMÄE AS reg. nr 10036989  
OTTENDER PLUS OÜ reg. nr 10285469  
PRISMA PEREMARKET AS reg. nr 10569681  
RIMI EESTI FOOD AS reg. nr 10263574  
SELVER AS reg. nr 10379733  
SMARTTECH SHOP OÜ reg. nr 12838085  
SÜLEARVUTID OÜ reg. nr 11740579  
TEHNIKASTUUDIO OÜ reg. nr 10078902  
TELE2 EESTI AS reg. nr 10069046  
TELIA EESTI AS reg. nr 10234957  
VOLTRIDE OÜ reg. nr 14871968  
YEINTERNATIONAL AS reg. nr 10179862